

Violence in the Workplace Test

- 1. People, who work alone, such as doctors, nurses, social workers, etc., are at a greater risk for workplace violence.**
 - a) True
 - b) False
- 2. The category(ies) of violence which are most common in the healthcare industry is (are)?**
 - a) Criminal Intent
 - b) Customer/client on employee
 - c) Employee on employee
 - d) Personal relationships
 - e) A&B
 - f) B&C
 - g) B&D
- 3. A person who shows a red flag as described in the course will definitely commit workplace violence.**
 - a) True
 - b) False
- 4. After a workplace violence event you should:**
 - a) Document the event
 - b) Request reassignment to another location
 - c) Resign
 - d) Seek services for medical or psychological injuries
 - e) A&B
 - f) B&C
 - g) A&D
- 5. Your first reaction to a workplace violence situation should be:**
 - a) Calm demeanor toward the aggressor
 - b) Give the aggressor orders
 - c) Talk loudly to the aggressor
 - d) Move rapidly toward the aggressor
 - e) Stare at the aggressor
- 6. Observers of harassment or bullying are not affected by the behavior.**
 - a) True
 - b) False
- 7. The time when the least risk exists for workplace violence is?**
 - a) 6am to 2pm
 - b) 2pm to 10pm
 - c) 10pm to 6am